**Consent & Scheduling**

* *To consent:* Parents/guardians can visit [**www.Childrens.com/telehealth**](http://www.Childrens.com/telehealth) or call

**844-483-5363** option 1.

* A new written consent form is required for each school year, and verbal consent must be obtained from a parent/guardian before each individual visit.
* ***To schedule:* Nurses can** visit [www.Childrens.com/schoolnurses](http://www.Childrens.com/schoolnurses) or call **844-483-5363, option 2**.
* ***To invite:* Parents/guardians may join the visit** using a **phone or computer**.
* Request preferred method and translation if needed.
* Inform the provider of these details at the time of the visit.

**Clinical Support & Supplies**

* Conduct daily temperature checks and document on the temperature & quality control log.
* Contact your **Virtual Health Consultant** for more lab testing supplies.
* For Asthma Action Plans, call **844-483-5363, option 2.**

**Secured Emails & MyChart**

* Follow emailed instructions to set up secure email; if issues arise, call **214‑456‑4636**.
* For MyChart inquiries, instruct parents or guardians to call **214-456-2503**, option 2.
* Alternatively, you can print a school note from the nurse website ***if*** parents are having issues with MyChart.

**Technical Support**

* **Call 844-483-5363**, then select **option 2**, followed by **option 2.**
* **Perform quality checks regularly of the device** and document on the daily temperature & quality control log.

**Billing & General Info.**

* **For billing or general questions**, parents/guardians can call **844-483-5363, option 1**.