

2025 key metrics

patient encounters



1,143,358
Patient visits

Dallas
569,694

Plano
281,500



156,702
Primary care visits



845,479
Ambulatory visits



369,589
Unique patients



151,108
Total emergency room visits

Dallas
93,840
Plano
57,268



26,842
Total surgeries

60
Solid organ transplants

26
Heart transplants*

innovative care



50+

Pediatric specialty and subspecialty programs



370

Clinical trials



38

Virtual Care programs



11

Facility dogs



267

School-based TeleHealth sites

our people



11,162
Team members

1,978
Medical and dental staff**

facilities and locations



60

Locations offering specialty care

700

Licensed beds

5.77M

Square feet

financial impact



\$6.4B

Gross revenue

\$136M

Charity care***

\$682M

Community benefit

*More than any other pediatric heart center in the nation for the third straight year

**Includes physicians and advanced practice providers

***Retail value of charity care pending final audit